

GOOD FOR THE COMMUNITY

Services That Provide Big Dividends

Return on Investment or ROI: it's what all stakeholders want to see, and expectations are high in the business world. Imagine, though, taking those same expectations and applying them to the world of social services. After all, we're all stakeholders in our community. Why shouldn't we expect a good return on the investment of our community time and resources?

That is the guiding philosophy behind one of Tarrant County's largest social service agencies, Catholic Charities Diocese of Fort Worth. The result? A range of programs crafted to provide clear-cut financial benefit to the community, while meeting important community needs.

"There's really no difference between the business world and the charitable world—they're all part of the same whole," said Catholic Charities CEO Heather Reynolds. "By supporting one, we support the other."

Economic stimulus starts at home

One example is Catholic Charities Refugee Employment Services, where staff work closely with area businesses to meet staffing needs with dedicated employees. Job placement services for political refugees include employment assessment, job orientation, vocational training and assistance with transportation and childcare.

"It's a win-win," said Reynolds. "Companies get well-trained, highly motivated staff, and refugees get a strong start building their new lives." Today 47 Tarrant County businesses employ individuals placed through the Refugee Employment Program.

Other Catholic Charities' programs are designed to improve the financial security of clients,

helping them become productive, contributing members of society. Financial literacy classes increase the economic stability of area families by helping them understand how to better manage their money while direct financial assistance helps keep families in their homes during crisis periods, preventing homelessness and stabilizing the local housing market.

“...we're giving people the tools they need to succeed and ultimately strengthening our entire community.”

Prevention as a cure

In fact, prevention is a theme of many Catholic Charities programs and a critical part of the organization's efforts to support the economy of Tarrant County.

"It's always cheaper to prevent problems than solve them later," said Reynolds. "We've worked hard to identify places where positive intervention can have long-term benefits."

For example, the CARE Program helps prevent child abuse and neglect by targeting families that demonstrate risk factors; through classes, support, and therapeutic interventions, Catholic Charities stops child abuse before it ever starts. Similarly, by working with HIV-infected pregnant mothers, Catholic Charities helps prevent the transmission of the virus to children. The cost savings of

preventing infection compared to living with HIV is a massive 30:1.

The organization also works within schools to prevent refugee children from falling through the cracks by identifying measures needed to promote effective integration and education. The program encompasses all elements needed for successful transition into the U.S. public school system, from training school personnel in cultural awareness to providing translators for parent/teacher conferences.

Smart use of donor dollars

Catholic Charities' commitment to being good for business extends to its own operations, where 90 cents of every dollar goes directly to client services. This high proportion of funds devoted to services is far above a national average of about 80 cents on the dollar, which makes Catholic Charities Diocese of Fort Worth one of the most highly efficient nonprofit agencies in the country.

"We have audited Catholic Charities for several years now, and are impressed by how effectively they use their resources to accomplish their mission," said Linda Low, CPA for Rylander, Clay & Opitz, LLP. "Their program services percentage is extremely high compared to the industry average."

"In our organization, we break services into a return on investment, to show donors and volunteers how their contribution changes lives and saves society money on the back end," said Reynolds.

"By educating the workforce and providing financial education, skills training, and opportunity, we're giving people the tools they need to succeed and ultimately strengthening our entire community."

GOOD FOR YOU

Catholic Charities: The Personal Pay Off



Dave Gibbs, CFM
Vice President,
Merrill Lynch

As a Financial Advisor at Merrill Lynch for 25 years, I've seen a lot of investment opportunities. I must admit, however, that I've never had an investment pay greater dividends than the one I made with Catholic Charities of Fort Worth.

Six years ago, I joined Catholic Charities' board of directors. Since then, I've been

lucky to be a small part of the great work done by this outstanding agency. In 2009 alone, we served over 111,000 men, women and children in this community, without regard for age, race, religion, or gender. As we commemorate our 100th anniversary, I can't help but reflect on the many ways we serve this community.

Catholic Charities is there to help children in need, when CPS brings them to us in the middle of the night, offering a place for them to be loved and assessed for special care from the proper foster family.

Catholic Charities is also the agency called to help our government assimilate refugees, escaping from a country and a world of war, persecution, and genocide. We help them get trained, find a job,

learn our language, and hopefully someday reunite with the family that was left behind.

We are there to give elderly and disabled citizens a clean and safe place to live in dignity, when they have no one else. And we help families in crisis by providing counseling for marital and family issues. You may have heard it said, "if you give a man a fish, he will eat for a day, but if you teach a man to fish, he can eat forever." The mission of Catholic Charities is to teach people to fish. We guide, support and train our clients to succeed, and then send them on their way to live in dignity and contribute to the community. In the process, our services help reduce crime, support the economy, and enrich the lives of citizens.

Soon, we will move into a new home that offers greater access to those we serve, and provides room

GOOD FOR BUSINESS

Helping business by helping refugees

As construction of the 33-story Omni Hotel in downtown Fort Worth drew to a close in the fall of 2008, managers began searching for staff to fill hundreds of jobs, ranging from housekeepers to dishwashers. A timely introduction to caseworkers from the Catholic Charities Refugee Employment Program promised to make this process much easier.

“The prospects from Catholic Charities were very positive and very pleasant, even with limited English skills. Some of them even had experience with similar work,” said Omni Hotel Director of Human Resources Barbara Doucet.

Over the next few weeks, Doucet worked extensively with Amanda Cowart, Job Developer, with Catholic Charities of Fort Worth. The organization helped with communications, translation, job orientation, transportation and childcare. Catholic Charities staff also took care of the documentation required for political refugees and asylum-seekers to work in the United States, a critical time-saver for the Omni.

“For a while, we thought Amanda worked for us, she spent so much time here,” laughed Doucet.

The Omni was so confident in the individuals recommended by the program that they became some of the hotel’s first staff members. By the time the Omni opened its doors in January 2009, 43 of the Omni’s first 300 employees had been referred by Catholic Charities.

“These employees have been an overwhelming success,” said Doucet. “We have individuals who are very willing to learn new skills, individuals who are looking at how they can contribute. It’s not just a job—they want to be involved in the success of the company.”

Refugees come to Catholic Charities from around the world, but a large proportion are from Burma, also known as Myanmar, a politically troubled nation in Southeast Asia.

“It’s been fascinating to get to know these people, but without help the logistics of hiring some of these individuals would be overwhelming,” Doucet said.

For example, while Burmese is the official language of the state, many refugees speak regional dialects. To conduct an interview with one applicant, Catholic Charities brought in two translators, one to translate from the dialect to Burmese and another to go from Burmese to English.

At the end of the day, Doucet said, Catholic Charities was critical to the process of building a motivated, diverse workforce for the Omni Hotel.

“It would have been much more challenging if we

hadn’t had the support we did in terms of having someone there at orientation, having someone accessible, and working out transportation and communications issues,” said Doucet.

“The relationship between Catholic Charities and Omni is one that I would label as a model partnership between corporations and non-profits,” said Catholic Charities vice president of development of public relations Sara Ramirez. “It is a perfect example of why businesses exist: to add value to the community. At Catholic Charities we seek out such relationships because we know that corporations and non-profits cannot prosper without each other.”

In fact, the relationship was so successful the company is looking at building a similar partnership to fill positions for the Dallas Convention Center Hotel scheduled to open in 2011.

“Catholic Charities has been a great partner,” said Doucet.



“Whether you contribute your time, talent or your treasure, I believe you'll find it to be the best investment you've ever made.”

for Catholic Charities to more than double its current services. I want to personally thank all of you in the community that have embraced our mission, and supported this wonderful new building that will allow us to continue God’s work.

The work of Catholic Charities will continue in this community long after I’m gone, and it will continue to pay dividends for generations to come, providing a compassionate and caring place for our citizens to receive love, training, and help.

I ask all of you to consider investing in Catholic Charities of Fort Worth. Whether you contribute your time, talent or your treasure, I believe you’ll find it to be the best investment you’ve ever made. I know that it is the only one that I can guarantee will provide an outstanding return!



A GREAT INVESTMENT:



TIM MCKINNEY

President & CEO,
United Way of Tarrant County

From its humble beginnings in 1910 to the present, Catholic Charities Diocese of Fort Worth has provided a wide array of human services to those citizens of our community in greatest need, and done so in a most efficient and effective manner. The diverse range of programs at Catholic Charities assisted well over 111,000

individuals, families and children during the last year, regardless of their faith traditions. The programs and services of Catholic Charities reach into every corner of our community. It is a well-managed and well-supported and very efficient organization. Not only do they provide services to those that need it the most, but Catholic Charities is one of the primary advocates for compassion and justice to those citizens as well. Catholic Charities fills a void that might not be filled in our community otherwise.

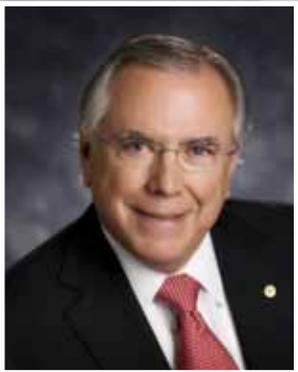


JILL A. FISCHER

Director, Harbison-Fischer, Inc.

Catholic Charities is a well managed organization that provides vitally important services for those most in need. They fill a critical role in our community and do it in a manner that treats the individual with the dignity that recognizes them as a unique child of God. There is no more worthy

cause than helping those less fortunate. The blessings that are bestowed upon us in this lifetime should be shared, not by government mandate, but by our own God-given free will.



DICK EVANS

Chairman and CEO, Frost Bank

Frost salutes Catholic Charities on its centennial anniversary. As a company that has been helping Texans for more than 100 years, Frost has a special appreciation of this milestone. You change lives every day, and we are pleased to support your work in providing vital social services for families, children, refugees, the disabled

and the elderly. Fort Worth is a better place because of your outstanding programs.



LARRY ANFIN

President, Coors Distributing
Company of Fort Worth

How can you not support an organization that utilizes over 90 cents of every dollar to serve those in need? Catholic Charities is a sanctuary for children, families, and the elderly in need of shelter, counseling,

or other services. They also offer their services to refugees that relocate to our community. Every year, they make a difference in the lives of over a hundred thousand individuals, but they're always looking to be a resource to many others. I have had the opportunity to work with several of the people at Catholic Charities and respect the work ethic and passion each of them has to make life better for people in need.



MAYOR MIKE MONCRIEF

On behalf of the City Council and citizens of Fort Worth, I want to congratulate Catholic Charities for their 100 years of compassionate service to the residents of Fort Worth. Catholic Charities and its initiatives are critical to the Fort Worth vision in so many respects. A truly sustainable city promotes health and human services; it offers opportunity for growth and education and is founded on the concept of equality and inclusion. The strong character of the men and women working for Catholic

Charities is evident in their forward-focused commitment to our city.

Catholic Charities brings resources and skills to children and families struggling with life's challenges. They develop solutions that create safety, hope, love and the capacity to thrive to all that are involved with their programs. Currently, in Tarrant County alone, over 4,000 children annually are confirmed victims of abuse and over 50,000 children live in poverty. Catholic Charities has been and will continue to be a strong partner in the struggle to end abuse and poverty. Their Family Services program has created opportunities for many children and families that did not exist. Case management and family support groups through their Community Approach to Resource Empowerment offer a peaceful environment for families to work together to ensure these children have the strength and support they need.

For so many individuals, families and neighborhoods, making a focused effort to end homelessness in our community is a moral and practical initiative. Catholic Charities and its partners are changing the face of homelessness and low-income housing through a combination of supportive housing, counseling, and emergency assistance. The dedication to Directions Home is an excellent example of the partnership and shared vision for a better quality of life for the citizens of Fort Worth. When we first adopted Directions Home, I hoped but never dreamed we would achieve so much, so quickly.

Recently, the accomplishments and values of Catholic Charities Diocese of Fort Worth were recognized by Catholic Charities USA. Their receipt of this national award for their work to reduce poverty speaks to the overall commitment to our city's underserved citizens.

As we celebrate Catholic Charities' 100 years of successful service to this community, and we look forward to the bright future ahead, I ask you to remain engaged, energized and focused.

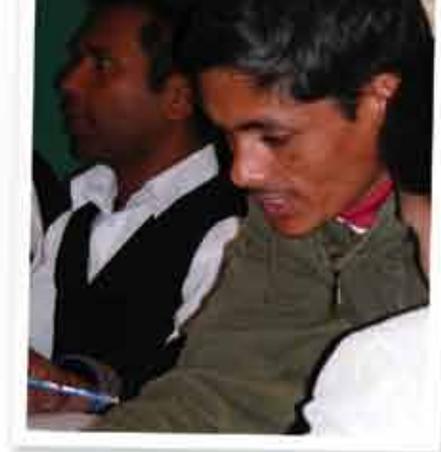
Thank you to the Catholic Charities staff for their time and energy that has been invested in so many communities across the city of Fort Worth.

Sincerely,

Mike Moncrief
Mayor

LARGEST BREADTH OF SERVICES IN TARRANT COUNTY

People of faith, serving ALL people in need



Catholic Charities is the single largest provider of social services in Tarrant and 27 surrounding counties, delivering a broad range of programs that focus on responding to the needs of children, families, refugees, the elderly and the disabled in our community. Offering over 100 services, the agency delivers comprehensive and coordinated care with proven outcomes.

CHILDREN

• The CARE Program

The CARE Program serves families who demonstrate key risk factors for potential child abuse and neglect. Through classes, support, and therapeutic interventions, the program has achieved a 100 percent success rate at preventing abuse and neglect.

• School-based services

Works with children who have been placed in behavior improvement classes throughout the Fort Worth Independent School District to help them reach their maximum potential academically and emotionally.

• Therapeutic Foster care

Catholic Charities provides therapeutic foster care for children and recruits, trains, licenses and supports foster families in Tarrant County, providing safe, loving shelter. Families are offered counseling, treatment services, case management, and 24-hour crisis support.

• The Assessment Center

Each time a child is moved from one foster home to the next, it sets back his or her emotional development by two years. Catholic Charities' Assessment Center

provides comprehensive assessment of children who have been abused and neglected, with the goal of placing these children in the right home the first time.

• The Pathways Program

Racial disproportionately plagues the foster care system. The Pathways program seeks to address this challenge by working with African-American parents and kinship guardians to try to maintain placement within the family.

• Unaccompanied Refugee Minors Program

Catholic Charities is one of only 20 programs in the country that serves unaccompanied refugee children, children who arrive in the United States from war-torn countries without a parent or guardian. The organization matches these brave, resourceful—yet needy—children with nurturing foster families.

• The Goodfellows Program

Working closely with the Fort Worth Star-Telegram each year, Catholic Charities helps ensure that all children can have a happy holiday. Last year alone, the program provided gifts to more than 18,000 area children.



FAMILIES

• Clinical Counseling

Last year, Catholic Charities provided counseling to more than 1,000 families and individuals for issues ranging from life concerns to severe mental health problems. Expert therapists offer services on a sliding-scale fee basis in areas such as anger management, domestic violence, crisis intervention and substance abuse.

• Financial Stability

Catholic Charities is the second largest financial assistance provider in Tarrant and surrounding counties, delivering emergency financial aid, coupled with financial education, credit counseling and tax preparation assistance. By educating clients on how to manage their money effectively, Catholic Charities is helping increase financial stability and create a permanent solution to household poverty.

• Enrollment Solutions

Families turn to Catholic Charities for help determining eligibility and completing the application process for state services and support. Experts guide families through the bewildering maze of applications for SNAP (Supplemental Nutrition Assistance Program), TANF (Temporary Assistance for Needy Families), Medicaid, CHIP (Children's Health Insurance Program) and long-term care services.

• Compassion Resource Network

Founded in 1980, Compassion Resource Network promotes collaboration between churches, businesses, and agencies offering assistance to those in need. Catholic Charities facilitates partnerships between agencies, offers training opportunities, and coordinates the sharing of resources throughout the community.

• Disaster Response

While other organizations help meet the short term needs of families impacted by disaster, Catholic Charities role is to help with long term recovery. In recent years, Catholic Charities has been at the forefront of efforts to serve victims of Hurricanes Katrina, Rita, Gustav, and Ike.

• Street Outreach Services

A program dedicated to working with the unsheltered homeless population living in camps and under bridges to build trusting relationships in order to help get them into services and to ultimately secure long-term, safe housing.

• H.O.M.E.S.

Provides intensive case management services for homeless individuals and seeks to help them secure safe, affordable housing and ultimately work to become productive

HEALTH

• Lady Hogan Program

Catholic Charities works with individuals and families infected/affected by HIV to lead productive lives, remain together as a family, and receive needed medical and educational services. The program focuses particularly on helping prevent transmission of HIV/AIDS from mother to unborn babies.

• Alliance for Infant Survival

The loss of an infant is a devastating experience that no family should have to endure. Catholic Charities strives to prevent Sudden Infant Death syndrome through education, training and advocacy. The program also offers support to families that have lost infant children.

• Healthy Start

Catholic Charities works with pregnant women and families to reduce infant mortality throughout Tarrant County. Services include intensive case management, parenting classes and social support systems to help families live productive/healthy lifestyles.

• St. Joseph's Health Care Trust

When St Joseph's Hospital closed, its assets went into a trust for Catholic Charities to provide health education, preventative healthcare, and direct medical assistance to the community. Activities include health fairs, mammography, flu clinics, and other resources.



BUSINESSES GIVING BACK

Frost Bank Employees Teach Financial Skills

For Frost Bank, it was a natural fit. The 140-year-old institution has a long history of giving back to the community, and leaders believe in pairing financial contributions with volunteer support. So, when Catholic Charities needed volunteers to provide financial education training to their clients, Frost brought out their “A Team.”

The “A Team” is a group of Frost employees who volunteer their time and talents to activities throughout the community. And who better to teach credit, banking and investment skills than experts in the field?



“We think it’s good business to give back,” said Phil Norwood, Regional President for Frost in Tarrant County. “By helping Catholic Charities provide

these much needed services, we can help increase the capacity of the most vulnerable members of our society, and give them the skills to one day become self sufficient.”

Before Frost commits time and resources to an organization, Norwood says, the company carefully reviews an agency’s history and the impact it has on the community. They look at leadership, board, and senior staff to make sure they are providing vision and have the means to manage resources being entrusted to them.

“Catholic Charities has strong leadership and we are confident that our support is reaching those people in the community that need it most,” Norwood said. So confident, that Frost is extending its commitment and providing additional resources to help Catholic Charities fulfill its mission.

“As a bank, we believe our strength lies in the strength of the communities we serve,” said Norwood.

HOUSING FOR THE ELDERLY AND DISABLED

Low-income elderly and disabled adults face substantial challenges in finding housing—many become homeless. Catholic Charities provides independent housing for these individuals, offering them not only a safe roof over their heads but also a friendly, supportive community.

The organization’s four housing complexes are clean, affordable, and comfortable, with on-site laundry facilities and community rooms for social events organized by active resident associations. Referral services help residents find other programs and services that will help them lead productive, healthy lives.

Catholic Charities By the Numbers

Who We Serve – Who We Are

111,817 People in 2009

1 out of 15 Tarrant county residents

27,411 Children

84,406 Adults

100 Years of Service

20 Faith Traditions on Staff

72 Languages Spoken

90 cents of every dollar donated goes directly to client services

REFUGEE AND IMMIGRATION SERVICES

• Refugee Resettlement

Every year, thousands of refugees flee conflict and economic hardship in their home countries for a better life. Individuals approved for admission by the U.S. State Department receive services that encourage economic self-sufficiency and promote smooth cultural integration. The majority of these individuals are self-sufficient within 90 days.

• Refugee Employment

Catholic Charities works with area employers to match refugees with company staffing needs. Placement services include employment assessment, job orientation classes, vocational training and assistance with transportation and childcare.

• Refugee Education

Catholic Charities provides English as a Second Language (ESL) classes in neighborhoods across Tarrant County, including specialized classes in vocational ESL, literacy and citizenship preparation.

• School Impact Program

The children of refugees face particular challenges in transitioning into the U.S. public school system. This program provides tutoring, trains school district personnel on refugee issues and cultural sensitivity, provides interpreters for parent/teacher conferences, and educates parents on nutrition, safety and discipline.

• Immigration Consultation

Catholic Charities provides low-cost legal assistance to qualifying individuals to help them apply for and obtain benefits through the family-based immigration system. In 2008, the program helped more than 2700 individuals reunite with their families.

TRANSLATION AND INTERPRETATION NETWORK (TIN)

Catholic Charities offers high-quality translation and interpretation services at competitive pricing to schools, hospitals, courts, and companies across the area. Interpreters speak 72 languages, from Albanian and Assyrian to Uzbeki and Zande. Profits go directly back to Catholic Charities to support client services.



For more information go to:
<http://www.tintranslation.com>.



A NEW HOME – A NEW FUTURE

“I never realized how big you really were.”

This is what visitors almost always say when they tour Catholic Charities new 84,000 square foot Fischer Family Campus, and learn about the enormous impact of the work being done by one of Tarrant County’s largest social service agencies.

On the anniversary of its 100th year of service, Catholic Charities Diocese of Fort Worth opens its doors on a brand new facility at 249 W. Thornhill Drive in Fort Worth, off I-35 and Seminary, across from La Gran Plaza. The new three-building campus more than doubles the agency’s current capacity, provides room to grow and meet a growing need, and improves its client’s ability to access services.

Combining three separate Catholic Charities locations, the new campus has space for 350 staff members, and ample room for computer and job training, citizenship classes, counseling services, support group meetings, financial literacy and employment classes, foster parent training and many other social services. The entire facility is energy efficient with geothermal heating and cooling at the Assessment Center, and has WIFI capabilities for internet access. The new location also offers a 256-person capacity conference room that can be made available for community meetings.

The \$16.7 million campus was funded by a Catholic Charities capital campaign, which included a \$1 million endowment for operational expenses, and four acres of land donated by the Roman Catholic Diocese of Fort Worth. The campus was designed and built by two Fort Worth companies; the architectural firm Hahnfeld, Hoffer & Stanford, and Steele & Freeman, Inc. construction company.

A WORD FROM HEATHER REYNOLDS
CEO, Catholic Charities Diocese of Fort Worth

Catholic Charities is extremely grateful to the many members of this community who support the work of our organization. Our donors are large and small, but each plays a critical role. Through their support and volunteer efforts, we answer more than 200 calls a day and offer over 30 life-enhancing programs.

We ask others in our community to examine our organization and consider how you might help us serve families, children, refugees, the elderly and disabled, and the working poor among us.



It is the mission of Catholic Charities to offer a hand up, to provide resources that improve lives and help people build a better future. In doing so, we’re building a stronger community. We constantly evaluate our programs, and measure the impact of our services. And we work very hard to offer the best possible return on your investment of time, talent and treasure.

We hope you will join us. Make an investment in the future of this community, and help Catholic Charities of Fort Worth continue to create hope for the next 100 years.



TOP 5 INVESTMENT OPPORTUNITIES

Investing in Catholic Charities: Good For You, Good For Business, Good for the Community

1) Invest Your TIME

Catholic Charities has over 1,500 volunteers who play a critical role in supporting the mission of the organization. Most needed volunteer roles include English as Second Language teachers, financial literacy instructors, activities and outings coordinators for children and the elderly, administrative assistants, and volunteers for the Creating Hope Donations Center.

2) Invest your MONEY

Nearly half of Catholic Charities budget comes from businesses, foundations, and individuals. Your donation can help prevent homelessness, address mental health needs, care for children in need, resettle refugees who have fled persecution, or help a struggling family. More than 90 cents of every dollar you give goes directly to client services.

3) Invest Your HEART

Each year, Catholic Charities answers the call to assist children who have been removed from their homes due to abuse and/or neglect and are in need of a loving foster care family. Catholic Charities provides foster parent training and supports families who are called to fulfill this important role. Become a foster parent, or start small and receive training to be a respite foster parent who can give full-time foster parents a weekend break.

4) Invest in our SERVICES

If you own a business and need translation or interpretation services, call on Catholic Charities Translation and Interpretation Network (TIN). Highly qualified and trained interpreters speak 71 languages from Albanian to Zaiwa, providing services to hospitals, medical providers, school districts, court systems, government agencies, businesses, service organizations, and individuals. Profits from TIN are directed back to Catholic Charities and help support client services. To find out more, call 817-920-7733 or go to <http://www.tintranslation.com>.

5) Invest in our CLIENTS

You need employees and our clients need jobs. If your company has career opportunities, Catholic Charities can help solve your staffing issues and support those employees throughout their careers. It’s good for your business and good for the community.

Learn more about the work of Catholic Charities
and find out how you can be part of it.
Go to www.CatholicCharitiesFortWorth.org
or call 817.413.3915.